

Complaints received about the non function of the systems installed by Channel Partners

S No	Channel Partner	Location	Status of systems	Action taken by Channel Partner
1	Nutech Solar Bangalore	Madri Meharban Trust Srinagar(J&K)	System not working. Channel partner not attending complaint	The complaint was not attended so far
2	Sun Edison Chennai	Gnostic center Bijwasan New Delhi	System not working	The channel partner is not attending the complaint related to SMA inverter
3	Moser Baer New Delhi	Govt. Polytechnic Bikram Chowk, Jammu	Plant not for last six months	Requires immediate action

Complaints received about empanelled manufacturers

S No	Complaint received from	Empanelled manufacturer	Complaint regarding	Action taken by manufacturer
1	Waree energies Mumbai	Power one Micro Systems Banglaore	Inverters supplied in Punjab and Uttarakhand are not working	Immediate action required
2	Norang Ram S/o Ram nath, V/P- Jakhhal Jhunjhunu	Punchline energy Gurgaon	Pump Not working. Company not attending the complaint	Immediate action required

Complaints received against manufacturers

S No	Complaint received from	Manufacturer	Complaint regarding	Action taken by manufacturer
1	Jain Irrigation Jalgaon	Lorentz group	Supplied pumps are not working properly and no service from the manufacturer	Matter is in court
2	Sher-e-Kashmir University of agriculture Sciences, Chatha, Jammu	REIL Jaipur	Batteries out of service	No action so far
3	Adiurja Aurangabad	Solar Semiconductor	Supplied Low wattage modules	Action required

Complaints received against manufacturers supplied to SNAs through tender

S No	Complaint received from	Manufacturer	Complaint regarding	Action taken by manufacturer
1	Babulal Yadav Nangal Koju Chomu, Jaipur Rajasthan	Jain Irrigation	Solar pump installed at the given address is not working	Immediate action required
2	Venkariya V Muljibhai Nityanand Para Tal: jasdand, district Rajkot Gujarat	Soyo systems Jalgaon	Sub standard materials supplied at user	